

# Higher Diploma in Service Management No.07 (2023 Intake)

## Course Modules:

### 1<sup>st</sup> Semester

|   |    |
|---|----|
| EDSM - 1001 Management Theory and Practical | 03 |
| EDSM - 1002 Marketing Management            | 03 |
| EDSM - 1003 Business Communication          | 03 |
| EDSM - 1004 Micro Economics                 | 03 |
| EDSM - 1005 Accounting                      | 03 |

### 2<sup>nd</sup> Semester

|  |    |
|--|----|
| EDSM - 2001 Service Management                         | 03 |
| EDSM - 2002 Management Information Systems in Services | 03 |
| EDSM - 2003 Management of Service Quality              | 03 |
| EDSM - 2004 Legal Environment of Business              | 03 |
| EDSM - 2005 Executive Report                           | 03 |

|                        |   |   |
|------------------------|---|---|
| <b>Duration</b>        | : | <b>1 Year</b>                                     |
| <b>Application Fee</b> | : | <b>LKR. 2,000/=(Non-Refundable)</b>               |
| <b>Course Fee</b>      | : | <b>LKR. 125,000/=</b>                             |
|                        |   | <b>1<sup>st</sup> Instalment : LKR 75,000/=</b>   |
|                        |   | <b>2<sup>nd</sup> Instalment: LKR 50,000/=</b>    |
|                        |   | <b>Medium - Bilingual (Sinhala &amp; English)</b> |

**Closing Date : 20<sup>th</sup> August 2023**

## Entry Qualification:

1. a. S/he has passed GCE (A/L) Examination with accredited work experience  
OR  
b. Accredited prior learning following a relevant programme of minimum of 30 credits with accredited work experience  
AND
2. S/he demonstrated competence in the relevant field and potential for future career development;  
AND
3. S/he has a good working knowledge of the language of instruction of the Higher Diploma program.

Contact Us...

[www.ihra.cmb.ac.lk](http://www.ihra.cmb.ac.lk)

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